

## Bear-Resistant Product Field Failure Reporting Form

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| <b>Product Category:</b><br><input type="checkbox"/> 1 = residential garbage can<br><input type="checkbox"/> 2 = dumpster<br><input type="checkbox"/> 3 = recreational food storage (backpacking)<br><input type="checkbox"/> 4 = recreational use food storage locker<br><input type="checkbox"/> 5 = pannier / dry box<br><input type="checkbox"/> 6 = other _____ | <b>Product Description:</b> _____<br>_____<br>_____<br>_____ |
|--|--|

Report Date: \_\_\_\_\_ Reported by: \_\_\_\_\_

Reporter's Affiliation (if any): \_\_\_\_\_

Product Name (if known): \_\_\_\_\_ Model (if known): \_\_\_\_\_

Manufacturer (if known): \_\_\_\_\_ Phone: \_\_\_\_\_

Product Owner/User: \_\_\_\_\_

Product User Contact Name: \_\_\_\_\_ Contact Phone: \_\_\_\_\_

Product Location: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

.....  
Did a Bear Receive a Food Reward as Result of the Product Failing?  Yes  No  Not Sure

Is the Product Functional Despite the Product Failure (see instructions for explanation)?  Yes  No

Did the Product Fail Due To User Error? Please explain: \_\_\_\_\_  
\_\_\_\_\_

Did the Product Break? Please Explain: \_\_\_\_\_  
\_\_\_\_\_

Did the Product Fail Due to a Design Flaw (e.g. latch failed when can tipped over)? Please Explain: \_\_\_\_\_  
\_\_\_\_\_

Photos Taken of Product?  Yes  No (Submission of photos with permission to use them is appreciated)

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## INSTRUCTIONS FOR COMPLETING BEAR-RESISTANT PRODUCT FIELD FAILURE FORM

- Product Category: What is the primary use of the product?
- Product Description: Please provide a brief description of the product. For example, if the product is for residential garbage, is it an enclosure for non-bear-resistant garbage cans? Or is the product a bear-resistant garbage can?
- Report Date: Date that this report is being submitted.
- Reported by: Name of person filling out the report. Might not be the product user/owner but could instead be the person who discovered the product failure.
- Reporter's Affiliation: Please indicate the agency or group you are affiliated with, if any.
- Product Name: Name of bear-resistant product if known (ex. Marine Elite Offshore 70 Cooler)
- Model: Model number if known (ex. #49330)
- Manufacturer: Manufacturer name if known (ex. Igloo Products Corp.)
- Phone: Manufacturer's phone number if known.
- Product Owner/User: Name of person who owns or is using the product that failed if applicable. This field will not be used if report is being completed by someone who simply came across a non-functional bear-resistant product while out in the field.
- Contact Phone: Phone number for product owner or user.
- Product location: Location description of where the bear-resistant product that failed is located or was being used at the time of the failure (if product is portable).

### Did a Bear Receive a Food Reward as a Result of the Product Failing?

Please answer "yes" if you know that a bear received food as a result of accessing the contents of the container. Please answer "no" if you are sure that no bear received food even though the container was breached (for example if the container was empty or the container was broken but the bear left the scene before receiving any food from the container). Please answer "not sure" if you do not know whether or not any bear received food from the failed product.

### Is the product Functional Despite the Product Failure?

Occasionally a bear will open a door to a food storage locker, open a lid to a bear-resistant garbage can or open a backpacking container that wasn't properly closed. The product may remain functional though if the bear doesn't break it while trying to get at the container's contents. If the container is still functional, please answer "yes" to this question.

### Did the Product Fail Due To User Error? Please explain?

Was the container not fully closed or not latched? Was the container over-filled so that the lid did not close properly or the latch did not latch properly? Or did the bear actually break the container (for example a crushed and broken plastic backpacking container).

### If User Error, Please Explain:

Was a latch left undone? Was a door left open? Was the lid on a backpacking canister not properly closed? Was a bear-resistant garbage can overfilled so the lid didn't fully close?

If the Product Broke, Please Explain:

Was a backpacking canister crushed by a bear? Was a door to a food storage locker pried open by a bear? Was a mesh food storage bag torn open by a bear? Was the lid on a bear-resistant garbage can damaged when the latches were pried open by a bear?

Photos Taken of Product?

Did you take photos of the failed product? When possible please snap a few photos of the failed products and submit them along with the reporting form. If it's ok for the photos to be used in presentation to illustrate examples of field failures or to share information about the failures with the manufactures of the products involved in the failures, please indicate that it's ok for the photos to be used for informational purposes.

Please print completed form, scan and email to: [testing@igbconline.org](mailto:testing@igbconline.org)

or mail to: Scott Jackson  
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US Forest Service  
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Missoula, MT 59804